Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Circle of Care, LLC	CHAPTER 89
Address: 91-229 Paiaha Place, Kapolei, Hawaii 96706	Inspection Date: February 22, 2019 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) WORKING DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS Caregiver stated that dishes are sanitized once a week.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS Caregiver stated that dishes are sanitized once a week.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS Power tools are stored unsecured in the outside cabinet that residents can access.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS Power tools are stored unsecured in the outside cabinet that residents can access.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS The exit from the upstairs outside landing area is obstructed by garden décor and plants.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS The exit from the upstairs outside landing area is obstructed by garden décor and plants.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS The sliding screen door on the side of the garage is broken and not functional.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-12 Structural requirements for licensure. (b) Once licensed, the administrator shall be responsible for ensuring that the facility is maintained in compliance with all state and county zoning, building, fire, sanitation, housing and other codes, ordinances, and laws. FINDINGS The sliding screen door on the side of the garage is broken and not functional.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (b) Basic first aid supplies and equipment shall be available at the facility. FINDINGS The first aid kit contains seven (7) packets of "First aid &Burn Cream", two (2) tablets of aspirin, two (2) tablets of antacid, five (5) packages of "Insect Sting Relief" with Lidocaine HCL, and two (2) ampoules of "Eye Wash."	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-14 Resident health and safety standards. (b) Basic first aid supplies and equipment shall be available at the facility. FINDINGS The first aid kit contains seven (7) packets of "First aid &Burn Cream", two (2) tablets of aspirin, two (2) tablets of antacid, five (5) packages of "Insect Sting Relief" with Lidocaine HCL, and two (2) ampoules of "Eye Wash."	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(1) Medications: All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms. FINDINGS Miconazole 7 cream was left in a drawer unsecured in the residents' bathroom upstairs.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(1) Medications: All medicines shall be properly and clearly labeled. The storage shall be in a staff-controlled workcabinet/workcounter apart from either residents' bathrooms or bedrooms. FINDINGS Miconazole 7 cream was left in a drawer unsecured in the residents' bathroom upstairs.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-14 Resident health and safety standards. (e)(5) Medications: All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition. FINDINGS Resident #1 – Discontinued medications were listed in the physician's order. • Eye Itch Relief: discontinued Feb 2018, listed in physician's order dated 9/27/18. • Benzonatate: discontinued Feb 2018, listed in physician's order dated 4/10/18 and 6/18/18.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-14 Resident health and safety standards. (e)(5) Medications: All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition. FINDINGS Resident #1 – Discontinued medications were listed in the physician's order. • Eye Itch Relief: discontinued Feb 2018, listed in physician's order dated 9/27/18. • Benzonatate: discontinued Feb 2018, listed in physician's order dated 4/10/18 and 6/18/18.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(5) Medications: All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition. FINDINGS Resident #1 – Physician's order for Albuterol Sulfate 90mg does not specify dosage and frequency. The medication was discontinued on 8/1/2018.	PART 1	
discontinued on 8/1/2018.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(5) Medications: All medications and supplements, such as vitamins, minerals, and formulas shall be made available by written physician order and shall be based upon current evaluation of the resident's condition. FINDINGS Resident #1 – Physician's order for Albuterol Sulfate 90mg does not specify dosage and frequency. The medication was discontinued on 8/1/2018.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-14 Resident health and safety standards. (e)(12) Medications: All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver. FINDINGS Resident #1 – Physician's order reads "Trazodone 100mg tab, 1 to 2 tabs, po, qhs, prn for insomnia." Trazodone was administered as needed, however, the number of tablets administered was not documented in the medication administration records and progress notes.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

§11-89-14 Resident health and safety standards. (e)(12) Medications: All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices USE THIS SPACE TO EXPLAIN YOUR FUTURE	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver. FINDINGS Resident #1 — Physician's order reads "Trazodone 100mg tab, 1 to 2 tabs, po, qhs, prn for insomnia," Trazodone was administered as needed, however, the number of tablets administered was not documented in the medication administration records and progress notes.	Medications: All medications and supplements, such as vitamins, minerals, and formulas, shall have written physician's orders and shall be labeled according to pharmaceutical practices for prescribed items. When taken by the resident, the date, time, name of drug, and dosage shall be recorded on the resident's medication record and initialed by the certified caregiver. FINDINGS Resident #1 – Physician's order reads "Trazodone 100mg tab, 1 to 2 tabs, po, qhs, prn for insomnia." Trazodone was administered as needed, however, the number of tablets administered was not documented in the medication	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT	Date

RULES	(CRITERIA)	PLAN OF CORRECTION	Completion Date
available to staff and reside implementation of: Rate setting and visiting hor	ational policies and procedures the which address the	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-17 General operational policies. (a)(5) There shall be written operational policies and procedures available to staff and residents which address the implementation of:	PART 2 <u>FUTURE PLAN</u>	
Rate setting and visiting hours; FINDINGS Resident #1 – Visiting hours not specified in operational policies.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information: Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 – No documentation made regarding dosage and response to Trazodone PRN in progress notes.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
C tr p p ti n a	During residence, records shall be maintained by the taregiver and shall include the following information: Observations of the resident's response to medication, reatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 – No documentation made regarding dosage and response to Trazodone PRN in progress notes.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information: Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 – No documentation made for dosage changes of Abilify on 4/4/18, 5/4/18, 6/8/18, 8/27/18, and 9/7/18. Response to the medication changes was not documented.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information: Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 – No documentation made for dosage changes of Abilify on 4/4/18, 5/4/18, 6/8/18, 8/27/18, and 9/7/18. Response to the medication changes was not documented.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information: Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 – Caregiver's observation and response to treatment post-surgery on foot was not documented.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (b)(2) During residence, records shall be maintained by the caregiver and shall include the following information: Observations of the resident's response to medication, treatments, diet, provision of care, response to activities programs, indications of illness or injury, unusual skin problems, changes in behavior patterns, noting the date, time and actions taken, if any, which shall be recorded monthly or more often as appropriate but immediately when an incident occurs; FINDINGS Resident #1 – Caregiver's observation and response to treatment post-surgery on foot was not documented.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (e)(2) General rules regarding records: Erasures and white outs shall not be permitted; FINDINGS Resident #1 – white correction tape was used in "History and Physical Short Form" dated 8/27/18, Physician's Prescription pad dated 8/27/18, and medication administration records.	Correcting the deficiency after-the-fact is not	Date
	practical/appropriate. For this deficiency, only a future plan is required.	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-18 Records and reports. (e)(2) General rules regarding records:	PART 2	
Erasures and white outs shall not be permitted;	<u>FUTURE PLAN</u>	
FINDINGS Resident #1 – white correction tape was used in "History and Physical Short Form" dated 8/27/18, Physician's Prescription pad dated 8/27/18, and medication administration records.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (C	RITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-19 Nutrition. (f) Toxic chemicals and cleaning fertilizers, bleaches, and all off labeled and securely stored approximately stor	her poisons shall be properly art from any food supplies. I fabric softener bottles are	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	Date

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-89-19 <u>Nutrition.</u> (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches, and all other poisons shall be properly labeled and securely stored apart from any food supplies.	PART 2 <u>FUTURE PLAN</u>	
FINDINGS Multiple laundry detergent and fabric softener bottles are left in garage unsecured where residents can access.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-20 Resident accounts. (b) No person associated with the ownership or operation of the facility shall serve as guardian of the estate or have power of attorney for any resident in the home. FINDINGS Resident #1 – Caregiver #1 has power of attorney.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-89-20 Resident accounts. (b) No person associated with the ownership or operation of the facility shall serve as guardian of the estate or have power of attorney for any resident in the home. FINDINGS Resident #1 – Caregiver #1 has power of attorney.	PLAN OF CORRECTION PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:	
Print Name: _	
Date	